

## GENERAL TERMS AND CONDITIONS

1. All items are handmade and individual; some imperfections may be present.
2. Samples are available – up to three for \$40 (including postage). Additional samples are available at \$15 per sample (excluding postage).
3. Samples must be paid for in full before any samples are started or issued.
4. Quotes are valid for 14 days from date of issue.
5. A deposit of 50% is required before work can progress on any orders.
6. Invoices are to be settled within 14 days from date of issue, unless payment plan is arranged.
7. Payment is preferred via Direct Deposit. Payment methods also accepted include PayPal (NB. PayPal payments will incur a 2.5% processing fee); cheques (made payable to Little Goldfish Invitations & Stationery); and, cash on pick-up.
8. Please refer specifically to LGIS made it Store Policies here:  
<http://www.madeit.com.au/Main/Store?storeId=14484&userId=69849&showPolicies=true>
9. All designs and images remain the property of Little Goldfish Invitations & Stationery (LGIS). This includes any images published via online shopping platforms, e-mail AND/OR on any social media/networking sites/forums et cetera. Reproduction of images/invitations without express permission of owner will not be tolerated.
10. LGIS reserves the right to publish images of draft artwork, progressive stages of artwork and final artwork as chosen by you, the client.
11. LGIS pride themselves on their original work, and the original work of others. The request to replicate others' work will not be accepted.
12. LGIS will work closely with you to ensure your occasion/event stationery is suited to your needs. We will source the best available materials to your budget requirements.
13. LGIS will send proofs throughout the course of the design process. It is *your responsibility* to ensure that all written materials are correct *prior* to print. LGIS will not be held responsible for any errors once printed. A 35% surcharge of the order total will apply for any corrections; this fee covers reprinting and reconstruction only. Postage charges also apply.

## VOUCHER TERMS AND CONDITIONS

1. Voucher valid for 12 months from date of issue, unless otherwise stated.
2. Voucher cannot be redeemed for cash/non-transferrable.
3. Treat your voucher like cash – a lost voucher cannot be redeemed.
4. Voucher cannot be applied to postage.
5. Little Goldfish Invitations & Stationery will endeavour to contact the purchaser/recipient of the voucher one month from expiry. Any value not spent within the specified time frame will be void.